

JULY 1, 2021

COLLEGE 101

FOR UL LAFAYETTE PARENTS & FAMILY



PAYING FOR SCHOOL

The deadline to pay tuition and fees for Fall 2021 is **Monday, August 23, 2021**. If your student's tuition and fees have not been paid (or if a deferment has not been placed on their account) by this date, their classes may be dropped. Payment tutorials are available on the [Bursar's webpage](#) under "Payment Information." The Student Cashier Center presentation within the "Money Matters" module of [online Parent & Family Orientation](#) is another helpful resource.

Once scholarships and/or deferments have been placed on your student's statement of account, tuition can be paid in the following ways:

CONTINUES...

FINANCES

Not sure where to go with your questions? **Send them to us:** parents@louisiana.edu

1st day of classes
August 23

OFFICE OF STUDENT FINANCIAL AID

Foster Hall, 1st floor
P.O. Box 41206
Lafayette, LA 70504
337-482-6506, Option "0"
finaid@louisiana.edu

STUDENT CASHIER CENTER

Student Union, Room 135
P.O. Box 44444
Lafayette, LA 70504
337-482-6385
bursar@louisiana.edu

ONLINE

This is the recommended payment method. Electronic payments can be made through ULink in the form of credit/debit card or electronic check. All forms of major credit/debit cards are accepted: Visa, MasterCard, American Express, and Discover. The credit card processing company will charge an additional 2.85% processing fee if paying with a card. Payments made with electronic checks do not have any additional charges. Payments can be made by joining the payment plan or by paying in full. Visit the website to learn how to [make an online payment](#) and [set up a payment plan](#).

BY MAIL

Payments in the form of a check or money order can be mailed to: University of Louisiana at Lafayette, P.O. Box 44444, Lafayette, LA 70504. Include a printed copy of the student's account activity from ULink. Payment must be for the full balance of tuition and fees and the student's name and ULID must be written on the memo line of the check or money order.

IN PERSON

Students can pay in-person in the Student Union, room 135. Cash, as well as checks and money orders made payable to UL Lafayette, are the only methods of payment accepted in person. Payments must be for the full balance of tuition and fees.

BECOMING AN AUTHORIZED USER

As an authorized user, parents or guardians will be given a separate login link, user name, and password to access their student's account activity. Authorized users will also receive emails from the Office of the Bursar regarding payments, statements, and tax forms posted to the student's account. Due to the [Federal Family Educational Rights and Privacy Act](#) of 1974 (FERPA), the Bursar's Office is prohibited from discussing student accounts with parents who are not authorized users. Visit the Bursar's Office website to view instructions on how to become an [Authorized User](#).



DON'T FORGET: TUITION AND FEES FOR FALL 2021 ARE DUE ON AUGUST 23!

REFUNDS

If your student is expecting to receive a refund, they can have their refund [directly deposited](#) into their checking account. Refunds are disbursed through the [Student Disbursement Center](#). Students may receive refunds for the following reasons:

- **Overpayment on loans, grants, or scholarships after all University charges have been paid**
- **Dropping a class during the schedule adjustment (drop/add) period**
- **Resigning from the University before the deadline**

Please note that refunds will only be made through the original method of payment and cannot be picked up in the office. Direct deposit is the suggested refund method as it is the fastest and safest way to collect refunds. Refunds by check are also possible but take roughly 3-5 business days longer to receive. If a check is lost in the mail, the student will have to wait 30 days before a replacement check can be issued.

The Student Disbursement Center is located in the Student Union, room 135 and can be reached by email at bursar@louisiana.edu or by phone at 337-482-6241.

Another financial resource on campus is the [UL Lafayette Federal Credit Union](#) which offers checking and savings accounts, mobile banking, and convenient ATMs for students.

FINANCIAL AID

Paying for college can be stressful, but the [Financial Aid Office](#) is here to help! Students should contact the Financial Aid Office at finaid@louisiana.edu with any questions that they may have about their aid. It is critical that students check their university email regularly, as this is how the Financial Aid Office will be communicating with them about any outstanding requirements and important updates.

The “Money Matters” module of [Online Parent & Family Orientation](#) also contains helpful financial aid information including a presentation and estimated costs worksheet.

How do students apply for federal financial aid?

Students must complete the [Free Application for Federal Student Aid \(FAFSA\)](#) and indicate the UL Lafayette school code: 002031. The FAFSA considers eligibility for grants, loans, and federal work study.

How long does it take to process financial aid paperwork that has been submitted?

Processing time may vary depending on the documents requested and usually averages 2-4 weeks. Students should continue to check their financial aid status on the "Tuition & Financial Aid" tab in ULink, as well as their university email weekly for an updated status. Once their application is complete, students will receive an award email notification to accept their awards in ULink.

When will my student's financial aid post to their account?

In general, most financial aid is posted to students' accounts at the start of the semester. This happens when all outstanding requirements are satisfied, the student has accepted their award offer in ULink, completed their direct loan entrance counseling, and signed their master promissory note (if they have accepted a loan). Any financial aid would then be posted to the student's statement of account to pay on their balance. However, depending on the status of their application and/or when they submit their financial aid information for processing, their financial aid may post later in the semester.

What are my student's options for paying their remaining balance?

The university has a [payment plan option](#) that can be used to pay any remaining balance for the semester. Other loan options may be available depending on your eligibility, such as the Parent PLUS Loan for dependent students, private or alternative loans, or personal loans.

What is satisfactory Academic Progress?

[Satisfactory Academic Progress \(SAP\)](#) is the academic progress a student is required to make in order to keep financial aid. This consists of earning a percentage of hours in course load and maintaining certain GPA limits through the academic year.

[***Click here to read the full list of Financial Aid Frequently Asked Questions!***](#)